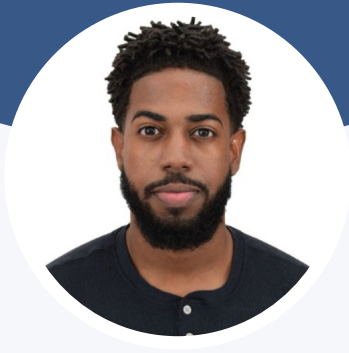


# Rafael Pires



## Personal details

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2111 Mindelo
- June 17, 2000
- Nº B-47146
- Male
- txoweb.com
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## Skills

- Technical Support ●●●●●
- HelpDesk Services ●●●●●
- Software Installation ●●●●●
- Wordpress Developer ●●●●●
- PHP ●●●●●
- Project Management ●●●●●
- Html, JavaScript & CSS ●●●●●
- Full-Stack Web Developer ●●●●●
- PostgreSQL ●●●●●

## Education

### Bachelor's Degree in Computer and Telecommunications Engineering Oct 2018 - Dec 2022

Bachelor's Degree in Computer and Telecommunications Engineering, Mindelo

- Software development, web development, mobile applications, intelligent systems, including use of programming languages such as C, Java, Python, Html, JavaScript, CSS, APIs, UML, PHP, Mysql, PostgreSQL, Sqlite3, node.js, react.js, knowledge of relevant frameworks.
- Planning, management and implementation of medium/large projects dimension.
- Learning different technologies/programming languages.
- Computer Architecture and Networks Laboratory (applications of low, medium and high level).
- Database Laboratory (application planning and implementation) web of interaction with database systems).
- Laboratory of Electronic Circuits and Electronics of Embedded Systems.
- Software Engineering Laboratory.

### Huawei Seeds for the Future Jul 2022 - Aug 2022

Technical University of the Atlantic - UTA (ISECMAR), Mindelo

The program included 13 hours of instruction and guidance from leading industry experts on cutting-edge technologies, including:

- 5G;
- Artificial Intelligence (AI);
- Cloud Computing.

Participants also had the opportunity to participate in the global tech4good competition through which they honed their skills in leadership, problem-solving and social entrepreneurship.

### Advanced Island – Engenharia Circular Jul 2023 - Aug 2023

Technical University of the Atlantic - UTA (ISECMAR), Mindelo

- Module 1. Islandap Advanced. Engineering interactions and synergies with sustainability and circular economy
- Module 2. Process control
- Module 3. Industrial robotics
- Module 4. Renewable energy
- Module 5. Maintenance, innovation and transfer
- Module 6. Success story in Cape Verde

### Ruijie Reyee Feb 2024 - Feb 2024

Prime-R, CVTelecom, Mindelo

- Reyee Corporate Profile and Portfolio
- TCP/IP Review + Ruijie Cloud and SON Technology + Practices
- Network protocols + practices

## Employment

### Technical support Information Technology solutions "Field" Nov 2023 - Aug 2025


Prime-R, CVTelecom, NOC- Support Center Requirements Analysis Functional Specifications, Mindelo


- HelpDesk and Service Desk Services
- Customer service for support and resolution of technical problems by business segment.

React 

SQLite3 

MariaDB 

Hosting management (WHM / cPanel) 

Corporate email configuration and administration 

## Languages

Portuguese 

English 

French 

## Hobbies

■ Music

■ Sports

- Example in the Hotel segment -> Internet, TV, Voice, CCTV.
- Responsible for Horeca customers in Cape Verde (Winrest/POS, Schools, Residential).

### IT Technical Manager at UTA during the holiday period

Aug 2023 - Sep 2023

Technical University of the Atlantic - UTA (ISECMAR), Mindelo

- Performing preventive maintenance on computers and their peripherals and on projectors.
- Identification and verification of computers and their peripherals with defects, in terms of hardware and software.
- Installation and configuration of Windows and software in laboratories.
- Helpdesk services, in services that are in operation.
- Identification and verification of defective network cables in laboratories, teachers' offices and services.
- Identification of faulty sockets in classrooms and teachers' offices.
- Miscellaneous – tasks not listed in the document, but which may arise during this period.

### TXOWEB, Sociedade Unipessoal LDA

Mar 2023 - Present

Full-Stack Web Developer | Founder, Mindelo

Experienced professional in the creation, development, and maintenance of web projects, including corporate websites, interactive platforms, and solutions featuring e-commerce, online scheduling, and booking systems.

Backend and Frontend Developer with strong skills in WordPress, PHP, HTML, CSS, JavaScript, Node.js, React, PostgreSQL, SQLite3, and relevant frameworks.

Key responsibilities:

- Website development, maintenance, and optimization;
- Hosting management (WHM / cPanel);
- Corporate email configuration and administration;
- Server administration and backup systems;
- Domain and web infrastructure management
- Technical support to colleagues;
- Proactive internal network management;
- Performance, security, and scalability monitoring;

Results-driven profile with a strong focus on technical quality, service reliability, and user experience.

**Portfolio:** <https://txoweb.com>