

Rafael Pires



Personal details

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- June 17, 2000
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- Male
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Skills

- Technical Support ●●●●●
- HelpDesk Services ●●●●●
- Software Installation ●●●●●
- Backend and front end developer ●●●●●
- Wordpress Developer ●●●●●
- Artificial intelligence ●●●●●
- Project Management ●●●●●
- Html, JavaScript & CSS ●●●●●

Education

Bachelor's Degree in Computer and Telecommunications Engineering Oct 2018 - Dec 2022

Technical University of the Atlantic - UTA (ISECMAR), Mindelo

- Software development, web development, mobile applications, intelligent systems, including use of programming languages such as C, Java, Python, Html, JavaScript, CSS, APIs, UML, PHP, Mysql, PostgreSQL, Sqlite3, node.js, react.js, knowledge of relevant frameworks.
- Planning, management and implementation of medium/large projects dimension.
- Learning different technologies/programming languages.
- Computer Architecture and Networks Laboratory (applications of low, medium and high level).
- Database Laboratory (application planning and implementation) web of interaction with database systems).
- Laboratory of Electronic Circuits and Electronics of Embedded Systems.
- Software Engineering Laboratory.

Huawei Seeds for the Future Jul 2022 - Aug 2022

Technical University of the Atlantic - UTA (ISECMAR), Mindelo

The program included 13 hours of instruction and guidance from leading industry experts on cutting-edge technologies, including:

- 5G;
- Artificial Intelligence (AI);
- Cloud computing.

Participants also had the opportunity to participate in the global tech4good competition through which they honed their skills in leadership, problem-solving and social entrepreneurship.

Advanced Island – Engenharia Circular Jul 2023 - Jul 2022

Technical University of the Atlantic - UTA (ISECMAR), Mindelo

- Module 1. Islandap Advanced. Engineering interactions and synergies with sustainability and circular economy
- Module 2. Process control
- Module 3. Industrial robotics
- Module 4. Renewable energy
- Module 5. Maintenance, innovation and transfer
- Module 6. Success story in Cape Verde

Ruijie Reyee Feb 2024 - Feb 2024

Prime-R, CVTelecom, Mindelo

- Reyee Corporate Profile and Portfolio
- TCP/IP Review + Ruijie Cloud and SON Technology + Practices
- Network protocols + practices

Employment

Technical support Information Technology solutions “Field” Nov 2023 - Present

Prime-R, CVTelecom, NOC- Support Center Requirements Analysis Functional Specifications, Mindelo

- HelpDesk and Service Desk Services
- Customer service for support and resolution of technical problems by business segment.

Languages

Portuguese ●●●●●

English ●●●●●

French ●●●●●

Hobbies

■ Music

■ Sports

- Example in the Hotel segment -> Internet, TV, Voice, CCTV.
- Responsible for Horeca customers in Cape Verde (Winrest/POS, Schools, Residential).

IT Technical Manager at UTA during the holiday period

Aug 2023 - Sep 2023

Universidade Técnica do Atlântico - UTA (ISECMAR), Mindelo

- Performing preventive maintenance on computers and their peripherals and on projectors.
- Identification and verification of computers and their peripherals with defects, in terms of hardware and software.
- Installation and configuration of Windows and software in laboratories.
- Helpdesk services, in services that are in operation.
- Identification and verification of defective network cables in laboratories, teachers' offices and services.
- Identification of faulty sockets in classrooms and teachers' offices.
- Miscellaneous – tasks not listed in the document, but which may arise during this period.

TXOWEB, Sociedade Unipessoal LDA

Mar 2023 - Present

Manager | Owner. Web Portals, Website Creation and Maintenance, Mindelo

- Creation and maintenance of website projects - Web development. Here is the link to informative, institutional, iterative websites (**https://ateliedosorriso.cv/** , **https://msunset.cv/** **https://txobasax.cv/** , **https://siguisabura.cv/**,**https://odontoup.cv/**), another website for a virtual store and online appointment scheduling (**https://mindelvet.cv/**) and under creation (under construction **https://guesthouseorquidea.cv/** which is a booking website);
- Backend and front end developer, programming languages used: Wordpress, php, Html, JavaScript, CSS, nodejs, react, postgres, sqlite3, knowledge of relevant frameworks.
- Maintain and update servers, email systems, backup systems, corporate, website, Host Service.
- Providing technical support to colleagues and proactively participating in the management of internal network systems;

Trainee

May 2022 - Jul 2022

CVTELECOM, Northern Regional Coordination, Northern Technology Management Area, São Vicente, Mindelo

- Visit the facilities, learning about the entire structured cabling structure as well as learning about the active and passive equipment used in the network structure;
- Provision of equipment maintenance services, installation of hardware and software in the IT areas, problem solving;
- Understanding how ADSL, VDSL, FTTH services work and the equipment used. Installation of services (ADSL, GPON VoIP and IPTV)